

IMPORTANT SAFETY INFORMATION

OPERATIONAL WARNING

In order for Dunlop® Self-Supporting Technology (DSST®) tires to obtain the performance criteria stated within this Limited Warranty, DSST tires must be used with specific parts, such as wheels and tire pressure monitoring systems, authorized by your Original Equipment vehicle manufacturer.

Vehicles that are equipped with Original Equipment DSST tires must be fitted with wheels, tires and tire pressure monitoring systems as specified by your vehicle manufacturer. For proper wheel, tire and inflation pressure monitoring system fitment, please refer to your vehicle owner's manual.

TIRE PRESSURE MONITORING SYSTEM

The DSST tire is a high-performance tire with a remarkable feature – it can operate for 50 miles (80 km) maximum at speeds up to 50 mph (80 kph) with very low or even no inflation pressure. This is an important benefit, especially if inflation loss occurs at a location where immediately stopping your vehicle may be hazardous.

Because these tires ride so well without air pressure, your vehicle must be equipped with a system to alert you when a tire has low or no air pressure.

IN THE EVENT OF A MONITORING SYSTEM ALERT

If the tire pressure monitoring system signals an alert, check the pressure in all four (4) tires and inflate them to the vehicle's recommended air pressure. Then proceed to a DSST service facility as soon as possible to see if your tires need to be repaired or replaced. If replacement is necessary, DSST tire(s) of identical size and description must be used to maintain your vehicle's extended mobility capability.

To locate your nearest authorized DSST service facility, call 1-800-Run-Flat (1-800-786-3528).

WARNING

If the tire pressure monitoring system signals an alert, follow these safety precautions to prevent a loss of vehicle control that may result in serious personal injury or death:

- Slow your speed as much as possible. Do not exceed 50 mph (80 kph).
- Avoid hard cornering, hard braking and severe handling maneuvers.
- Avoid potholes and other road hazards.

Remember that when your tires have lost air pressure, your vehicle's handling capability is reduced during severe maneuvers.

TO PROLONG TIRE LIFE DURING A SYSTEM ALERT

The DSST tire can be driven up to 50 miles (80 km) at sustained speeds of up to 50 mph (80 kph) at low or zero air pressure. However, the tire may have to be replaced if driven to these limits. To help prolong the life of a tire operating under low-inflation conditions, drive at a speed as far below 50 mph (80 kph) as possible. Also, drive the shortest distance possible before obtaining tire service. Taking these precautions will increase the chance that your tire will be repairable.

SERVICE AFTER A SYSTEM ALERT

To obtain service after an alert from the tire pressure monitoring system, contact your DSST service facility. Trained service personnel will inspect your tires and tire pressure monitoring system to determine if they are in need of repair or replacement.

To locate your nearest authorized DSST service facility, call 1-800-Run-Flat (1-800-786-3528).

TIRE CARE AND MAINTENANCE

WARNING

Because of the unique characteristics of DSST tires, the wheels on which they are mounted and your vehicle's tire pressure monitoring system, all tire service work other than routine inflation maintenance and external inspection must be performed by service personnel at a DSST service facility. Do not attempt to mount or demount DSST tires yourself – serious injury or death may result. Only specially trained persons should mount, demount and repair DSST tires.

While most tire maintenance must be performed by a DSST service facility as noted above, there are a few basic tire care services you can and should perform yourself. These include:

TIRE INFLATION

Underinflation is the leading cause of tire failure. It reduces tire-load capacity and allows excessive sidewall flexing, resulting in high heat generation. Maintaining proper inflation pressure is the single most important thing you can do to promote tire performance and maximize tread life. Check inflation pressures at least once a month and before long trips. Use an accurate tire pressure gauge. Always check pressures when the tires are cold (when the vehicle has been driven less than one mile [1.6 km]). If you must check inflation when the tires are hot, add 4 psi (27 kPa) to the recommended cold inflation pressure.

Consult your Vehicle Owner's Manual, vehicle certification label or the tire information placard on the driver's door edge for the recommended inflation pressure for your tires.

TREADWEAR INSPECTION

Inspect your tires regularly (for example, each time inflation is checked monthly) for sufficient depth in the tread grooves. This can be done visually very quickly because your tires feature treadwear indicators (raised areas in the bottoms of the grooves) at several locations around the tire. When the tread material has worn down to these indicators, 2/32nds of an inch of tread groove depth remains and the tire must be replaced. Any signs of uneven or irregular wear may indicate the need for a vehicle alignment.

TIRE/WHEEL DAMAGE INSPECTION

Inspect your tires at least monthly for signs of damage to the tread or sidewalls. Foreign objects embedded in the tread or torn or missing chunks of rubber in the tread or sidewall may indicate a potential problem.

At the same time, examine your wheels for signs of damage or abuse.

A bent, dented or cracked wheel should be replaced, and the tire mounted on it should be inspected thoroughly for damage.

TIRE REPAIR

Like any other Dunlop speed-rated, high-performance tire, the DSST tire may be repaired to correct a puncture in the tread, but PROPER MATERIALS AND PROCEDURES MUST BE USED. Contact a DSST service facility for information on proper repairs. For the location of the nearest facility, call 1-800-Run-Flat (1-800-786-3528).

WARNING

Serious injury or death may result from:

- Tire failure due to underinflation or overloading. Consult your Vehicle Owner's Manual, tire information placard or vehicle certification label for your vehicle's tire inflation and load specifications.
- Tire failure caused by excessive operation at low or zero inflation pressure.
- Explosion of the tire/rim assembly due to improper mounting. Only specially trained persons should mount tires. More than 40 psi (270 kPa) may be required to seat beads. A safety cage and clip-on extension air hose must be used if more than 40 psi (270 kPa) is needed to seat beads.

WARNING

On slippery surfaces such as snow, mud and ice, never spin tires in excess of 35 mph (55 kph) as indicated on the speedometer. Severe damage – including tire disintegration and axle failure – may result from excessive wheel spinning, causing serious personal injury.

WARNING

DSST tires are designed for use only with a properly operating tire pressure monitoring system. If applied to a vehicle without a properly operating tire pressure monitoring system, the tires may fail when operated in an underinflated condition, resulting in loss of vehicle control and possible serious injury or death. Application of these tires to a vehicle not equipped with a specified operational tire pressure monitoring system constitutes improper and unsafe use of this product.

LIMITED WARRANTY

WHO IS ELIGIBLE?

You are eligible for the benefits of this Limited Warranty if:

- You are the owner or authorized agent of the owner of new DSST tires, and
- Your tires bear Department of Transportation prescribed tire identification numbers, and
- Your tires have been used only on the vehicle on which they were originally installed according to the vehicle manufacturer or Dunlop recommendations, and
- Your tires were purchased on or after 08-01-2011.

WHAT IS COVERED AND FOR HOW LONG?

FREE TIRE REPLACEMENT

Any new DSST tire removed from service due to a covered warranty condition or rendered not repairable due to a road hazard injury during the first 2/32" treadwear or 12 months from date of purchase, whichever occurs first, will be replaced at no charge. Mounting and balancing are included. Repairable punctures will also be repaired at no charge during this period. (Without proof of purchase, date of manufacture will be used to determine eligibility.)

PRORATED ADJUSTMENT

A tire not eligible for no-charge replacement that is removed from service due to a covered warranty condition or rendered not repairable due to a road hazard injury will be replaced on a prorated basis.

HOW WILL PRORATED CHARGES BE CALCULATED?

Replacement price will be calculated by multiplying the tire's advertised retailer selling price at the time of adjustment by the percentage of usable original tread that has been worn off. You pay for mounting, balancing, applicable taxes and any government-mandated charges. If a tire has a repairable puncture and is not eligible for no-charge coverage, you pay for the cost of the puncture repair.

EXAMPLE: If your disabled tire had an original 8/32" of usable treadwear and is worn to 4/32" usable tread remaining, you have used 50 percent and, therefore, must pay 50 percent of the current advertised selling price of the replacement tire. If the price of the new replacement tire is \$160, the cost to you would be \$80 plus any additional charges such as mounting, balancing, applicable taxes and any government-mandated charges.

OWNER'S OBLIGATIONS

- A. You must present the tire to be adjusted to an authorized DSST service facility. Call 1-800-Run-Flat (1-800-786-3528) for locations. Tires replaced on an adjustment basis become the property of The Goodyear Tire & Rubber Company or Goodyear Canada, Inc.
- B. You must pay for taxes plus any additional service that may be unique to your application, e.g., Tire Pressure Monitoring System and any additional services you order at the time of adjustment.
- C. When making a claim for ride disturbance, you must present your original tire purchase invoice, which shows the tire description and the date the tire(s) were purchased.
- D. You must submit your claim on an approved claim form supplied by an authorized DSST service facility. The form must be completely filled out where you, the owner, or your authorized agent presented the tire for adjustment.

ADDITIONAL PROVISIONS

A tire has delivered its full original tread life and the coverage of this warranty ends when the treadwear indicators become visible (worn to 2/32"), or six (6) years, whichever occurs first, from the date of original tire manufacture or new tire purchase date. (Without proof of purchase, date of manufacture will be used to determine eligibility.)

To maintain the maximum speed capability and performance of your vehicle, any DSST tire should be replaced with another DSST tire of identical size and speed rating.

Any replacement tire provided pursuant to this warranty will be covered by the Dunlop Limited Warranty in effect at the time of replacement.

LIMITATIONS

This limited warranty is applicable only in the United States and Canada.

WHAT IS NOT COVERED BY THIS WARRANTY?

In addition, this limited warranty does not cover the following:

- Tires submitted for ride disturbance that are worn beyond the first 1/32" tread depth or beyond six (6) months from the date of purchase, whichever occurs first, or tires submitted for ride disturbance due to damaged wheels or any vehicle condition. Proof of purchase is required (see C. under Owner's Obligations).

- Tires not serviceable because of deterioration resulting from operation at low or zero inflation pressure.
- Dunlop does not warrant or give credit in any adjustment transaction for any kind of material added to a tire (e.g., tire fillers, sealants, balancing substances) after the tire leaves a factory producing Dunlop tires, nor will it adjust any tire that has failed as a result of adding such material.
- Irregular wear or damage due to mechanical condition of the vehicle, improper inflation, overloading, high-speed spin-up, misapplication, misuse, negligence, racing, use of tire chains, improper mounting or demounting, improper repair, wreck, collision or fire.
- Any tire that, after leaving a factory producing Dunlop tires, has been intentionally altered to change its appearance (e.g., white inlay on a black tire or regrooving).
- Tires with weather-cracking that were purchased more than four (4) years prior to presentation for adjustment or, if purchase date cannot be verified, manufactured more than four (4) years prior to presentation for adjustment.
- Loss of time, inconvenience, loss of vehicle use, incidental or consequential damages.
- Tires removed from service due to improper repairs.
- Low Tire Pressure Monitoring system – refer to manufacturer's warranty.
- Cosmetic weather checking.

WHAT ARE YOUR LEGAL RIGHTS?

No representative or retailer has authority to make any representation, promise or agreement on behalf of Dunlop, except as stated herein.

Any tire, no matter how well constructed, may fail in service or otherwise become unserviceable due to conditions beyond the control of the manufacturer. This warranty is not intended as a representation that a tire failure cannot occur.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, and in Canada, from province to province.

DISCLAIMER: THIS WARRANTY IS IN LIEU OF, AND GOODYEAR HEREBY DISCLAIMS, ANY AND ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NO OTHER WARRANTY OR REPRESENTATION OF ANY KIND IS MADE BY GOODYEAR OR SHALL BE IMPLIED BY LAW.

LIMITATION OF DAMAGES: IN NO EVENT AND UNDER NO CIRCUMSTANCE SHALL GOODYEAR BE LIABLE TO THE BUYER FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, LOST PROFIT, LOSS OF BUSINESS, LOSS OF GOODWILL OR REPUTATION, PUNITIVE OR OTHER DAMAGE, COST (INCLUDING FOR REPLACEMENT TRANSPORTATION), EXPENSE OR LOSS OF ANY KIND. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

HOW DO YOU OBTAIN AN ADJUSTMENT?

You must present the tire to be adjusted to an authorized DSST service facility. Tires replaced on an adjustment basis become the property of The Goodyear Tire & Rubber Company or Goodyear Canada, Inc.

You must pay for taxes plus any additional service that may be unique to your application, e.g., Tire Pressure Monitoring System and any additional services you order at the time of adjustment.

You must submit your claim on an approved claim form supplied by an authorized DSST service facility. The form must be filled out completely and where you the owner or your authorized agent presented the tire for adjustment.

⚠ WARNING

Property Damage, Serious Injury or Death may result from:

- **TIRE FAILURE DUE TO UNDERINFLATION/OVERLOADING/MISAPPLICATION.** Follow the vehicle owner's manual or tire placard in vehicle.
- **TIRE FAILURE DUE TO IMPACT DAMAGE/IMPROPER MAINTENANCE.** Tires should be inspected regularly by a qualified technician for signs of damage, such as punctures or impacts.
- **TIRE FAILURE DUE TO IMPROPER REPAIRS.** See Rubber Manufacturers Association (RMA) established repair procedures at www.rma.org and/or go to goodyear.com for information on proper repair procedures.
- **EXPLOSION OF TIRE/RIM ASSEMBLY DUE TO IMPROPER MOUNTING.** Only specially trained persons should mount tires. When mounting tires, use safety cage and clip-on extension air hose to inflate.
- **FAILURE TO MOUNT RADIAL TIRES ON APPROVED RIMS.**
- **FAILURE TO DEFLATE SINGLE OR DUAL ASSEMBLIES COMPLETELY BEFORE DEMOUNTING.**
- **TIRE SPINNING.** On slippery surfaces such as snow, mud, ice, etc., do not spin tires in excess of 35 mph (55 kph), as indicated on the speedometer.
- **EXCESSIVE WHEEL SPINNING.** This can also result in tire disintegration or axle failure.

HOW TO READ A TIRE D.O.T. SERIAL NUMBER

D.O.T. stands for Department of Transportation and is on the lower sidewall of each tire to show that the tire meets or exceeds the Department of Transportation safety standards.

Understanding Tire D.O.T. Numbers

DAMJEHR238

10 Digit D.O.T. # = 1990s Production

DA	MJ	EHR	238
Mfr. Plant Code	Government Size and Ply Code	Manufacturer Construction Code	Tire Built Date (23rd week of 1998)

DAMJEHR0900 DAMJEHR1902

11 & 12 Digit D.O.T. #s = 2000s Production

DA	MJ	EHR/EHOR	0900/1902
Mfr. Plant Code	Government Size and Ply Code	Manufacturer Construction Code	Tire Built Date (9th week of 2000) (19th week of 2002)

TIRE SERVICE LIFE

Tires are designed and built to provide many thousands of miles of excellent service. For maximum benefit, tires must be maintained properly to avoid tire damage that may result in removal from service before the tread is worn down to minimum depth.

It is not practical to accurately predict the service life of any specific tire in chronological time since service conditions vary widely. The serviceability of a tire over time is a function of the storage and service conditions (inflation pressure, load, speed, road hazard injury, etc.) to which a tire is subjected. Consumers should not rely solely on the appearance of the tire but should be aware of any change in dynamic performance such as increased air loss, noise or vibration, which could be a sign to remove the tire. Therefore, it is essential to have tires, including spares, inspected regularly (at least monthly) for proper inflation pressure, damage and treadwear.

FOR SERVICE ASSISTANCE OR INFORMATION:

- FIRST CONTACT THE NEAREST DUNLOP RETAILER.
- IF ADDITIONAL ASSISTANCE IS REQUIRED:

In the United States:

Call (800) 321-2136,

email goodyear_cr@goodyear.com or write:

Goodyear/Dunlop Consumer Relations, Dept. 728
1144 East Market Street
Akron, OH 44316-0001

In Canada:

Call (800) 387-3288, or write:

Goodyear/Dunlop Consumer Relations Dept.
450 Kipling Avenue
Toronto, Ontario M8Z 5E1



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LIMITED WARRANTY, TIRE CARE AND MAINTENANCE GUIDE

Dunlop® Self-Supporting Technology (DSST®)

