



Hankook Tire America Corp.

1450 Valley Road

Wayne, NJ 07470

Effective Date: May 2013

STANDARD LIMITED WARRANTY TERMS AND CONDITIONS FOR HANKOOK TIRES

WARRANTY TERMS

This limited warranty applies to the original purchaser of any new tire manufactured by HANKOOK Tire Co., Ltd bearing Department of Transportation prescribed tire identification numbers. Eligible tires shall be used on the vehicle on which they were originally installed according to the vehicle manufacturer's or Hankook's recommendation. This warranty applies if all following qualification requirements are met:

- The tire was purchased after January 1, 2013.
- The tire is a size, load rating and speed rating equal to or greater than that recommended by the vehicle manufacturer.
- The tires have not become unserviceable due to a condition listed under WHAT IS NOT COVERED.

WHAT IS WARRANTED AND FOR HOW LONG

Should any tire covered by this limited warranty become unusable due to a workmanship or material related condition during its usable tread life (more than 2/32" remaining tread), Hankook will give a credit on the following conditions:

1. During the first 2/32nds of the original usable tread and one year from date of purchase: Tire will be replaced with a comparable new Hankook produced tire free of charge. Applicable taxes on the new tire and cost of mounting, balancing and any other charges in connection with the replacement of the tire are required to be paid by the owner.
  2. After the first 2/32nds of the original usable tread or after one year from date of purchase, whichever occurs first: The amount of the credit will be determined by multiplying the pre-determined adjustment price for the tire (excluding taxes) by the percentage of original tread depth remaining on the tire.
- Free replacement workmanship warranty is not applicable to snow tires.

WHAT IS NOT COVERED

This limited warranty does not apply to tires which are being serviced under the following conditions:

- Outside of the Continental United States.
- Willful Abuse / Collision / Wreck / Fire.
- Continued use while flat or severe under/over inflation.
- Road Hazards including without limitation, puncture, cut, impact break, stone drill, bruise, bulge, snag, collision.
- Premature or irregular wear due to vehicle mechanical reason.
- Conditions resulting from without limitation, improper mounting/demounting, under inflation, improper tire size, improper repair, defect in vehicle, abuse.
- Ozone or weather cracking on tires over four (4) years old from the date of manufacture.
- Ride disturbance complaints after 2/32 tread wear.
- With less than 2/32" remaining depth.
- With the serial number cut or buffed.
- Racing & off road use and Misapplication.
- Tires 6 years or older from the date of manufacture or 5 years or older from the date of purchase.
- Loss of time or use, inconvenience or any incidental or consequential damage.

\* Note: Consequential damage mentioned above may not apply to you based on States limitation.

OWNER'S GENERAL OBLIGATION

- In order to be eligible for HANKOOK's limited warranty program, the owner must observe the following:
- Present the tire to an authorized Hankook dealer in the Continental United States of America.
  - Submit or present a copy of the original purchase receipt.

- Complete and sign a Hankook Claim Form which is available at any authorized dealer.
- End users should complete the warranty card which is available at authorized Hankook dealers for tread wear mileage warranty and mail it to Hankook Tire America Corp. (1450 Valley Road, Wayne NJ 07470. Attn: Technical Department) within 30 days from the date of purchase.
- In order to take advantage of mileage warranty, you must submit tire rotation record which proves that all tires are rotated at least every 7,500 miles.
- If the tire owner abuses the tires by failing to do the following, but not limited to observe safety warnings, maintain proper inflation pressure, maintain vehicle alignment and tire rotation, expected tire performance or life may not be achieved and your safety cannot be ensured.

ROAD HAZARD WARRANTY

- If the eligible tire is rendered unserviceable due to a non-repairable road hazard, it must meet the following guidelines:
- Tire must be listed in eligible products for Road Hazard
  - Tire must be worn within first 2/32nds
  - Tire must be within one year from date of purchase
- Qualifying tires will be replaced free of charge with a comparable Hankook produced tire. Adjustment procedure is prescribed in the Owner's General Obligation section. Taxes and service charges are not included. The eligible products for Road Hazard warranty are as follows:
- VENTUS Line: V12 evo , V4ES , V2 Concept, AS
  - OPTIMO Line: H727, H426, H725
  - Mileage Plus II, Dynapro HT (P-Metric), Dynapro AT-M (P-Metric), Enfren Eco
  - \* V4ES Ventus S1 Noble 2 (March, 2013)
- \* Exclusion**
- A. This warranty is not applicable to original equipment (OE) tires.  
B. Repairable punctures are not covered under this warranty.



STANDARD LIMITED WARRANTY TERMS AND CONDITIONS FOR HANKOOK TIRES

TREADWEAR MILEAGE WARRANTY

Hankook provides very competitive treadwear mileage Warranty as follows:

| TREADWEAR MILEAGE WARRANTY | TIRE TYPE  | REMARKS   |
|----------------------------|--|-----------|
| 100,000                    | OPTIMO H727  |           |
| 80,000                     | Milage Plus II, OPTIMO H725  |           |
| 70,000                     | OPTIMO H724, Dynapro HT  | P-Metric  |
| 65,000                     | Ventus AS  |           |
| 60,000                     | OPTIMO H426  |           |
| 50,000                     | Ventus H101, V4ES*, Ventus ST*, OPTIMO H431, OPTIMO H725A, Dynapro HP, RADIAL RAO7 |           |
|                            | Dynapro AS, Dynapro AT, Dynapro AT-m, winter i'cept evo                            | P-Metric  |
| 40,000                     | Dynapro HT, Dynapro AS   | LT-Metric |

\* V4ES : Over 40 series only (Not applicable to 35 series or below).  
\* V4ES → Ventus S1 Noble 2 (March, 2013)  
Ventus ST\* : 24 inches and under.

3. To take advantage of this warranty, the owner shall submit warranty card which records the purchasing & vehicle information within 30 days from the date of purchase. (Warranty card must be mailed to Hankook Tire America Corp.)
4. To make a claim, tire rotation record shall be presented along with the claimed tire. (The cost of mounting, balance and other service charges or taxes shall be paid by the customer)
5. This warranty is not applicable to original equipment tires.

DISCLAIMER

This warranty, or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of Hankook tires, whether expressed or implied and remedies for breach thereof shall be limited to those specifically provided herein. Any warranty of merchantability of fitness for any particular purpose, if made, is limited in duration to the effective time period of this limited warranty.

ADDITIONAL INFORMATION OR CUSTOMER SERVICE

If you have any question on product warranty, please first contact your nearest Hankook Tire Dealer. For dealer information, or if your question has not been handled to your satisfaction, contact the Hankook Tire Technical Department.

**HANKOOK TIRE AMERICA CORPORATION**  
**1-800-HANKOOK**  
**Head Office: 1450 Valley Road, Wayne, NJ 07470**  
**West Regional Office: 1-800-426-8252**

For warranty information, please visit  
www.hankooktireusa.com or call 1-800-HANKOOK.

SAFETY AND WARRANTY SYMBOLS

M+S

Mud and Snow

ROAD HAZARD WARRANTY

Road Hazard Warranty

40K

50K

60K

65K

70K

80K

100K

Limited Millage Warranty

1. If the above eligible tire wears out (wears down to 2/32" remaining depth) before the warranty miles under the normal passenger use, Hankook will make an allowance for unused service toward the purchase of a new tire of the same size and type, prorated on warranted miles.
2. The replacement allowance will be calculated by percentage of the warranted miles not received, multiplied to the pre-determined adjustment price of the tire at the time and place of the adjustment.



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Be Safe...  
**Air'Em UP**

Standard Limited Warranty

Warranty Terms and Conditions For Hankook Tire

Hankook Copy

| TIRES PURCHASED         |      |
|-------------------------|------|
| PRICE PAID<br>PER UNIT  |      |
| QUANTITY                |      |
| SIZE                    |      |
| PATTERN                 |      |
| DATE                    |      |
| INVOICE NO.             |      |
| AUTHORIZED<br>SIGNATURE |      |
|                         |      |
| INFLATION LBS.          |      |
| FRONT                   | REAR |

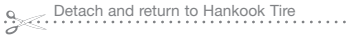


OWNER INFORMATION FOR LIMITED TREADWEAR WARRANTY CERTIFICATE  
Print clearly and firmly. Information needs to be legible on both records. Valid only in the U.S.

|                         |              |                    |
|-------------------------|--------------|--------------------|
| CUSTOMER NAME: _____    |              |                    |
| ADDRESS: _____          |              |                    |
| CITY: _____             | STATE: _____ | ZIP: _____         |
| WORK PHONE: _____       |              | HOME PHONE: _____  |
| CAR MAKE: _____         | MODEL: _____ | YEAR: _____        |
| ODOMETER READING: _____ |              | DATE: _____        |
| DEALER NAME: _____      |              |                    |
| ADDRESS: _____          |              |                    |
| CITY: _____             | STATE: _____ | ZIP: _____         |
| PHONE: _____            |              | Account No.: _____ |

IMPORTANT NOTICE

TO ENSURE VALIDATION OF TREADWEAR WARRANTY THIS CERTIFICATE MUST BE MAILED TO HANKOOK TIRE WITHIN 30 DAYS FROM THE DATE OF PURCHASE.



Customer Copy

| TIRES PURCHASED         |      |
|-------------------------|------|
| PRICE PAID<br>PER UNIT  |      |
| QUANTITY                |      |
| SIZE                    |      |
| PATTERN                 |      |
| DATE                    |      |
| INVOICE NO.             |      |
| AUTHORIZED<br>SIGNATURE |      |
|                         |      |
| INFLATION LBS.          |      |
| FRONT                   | REAR |



TIRE ROTATION RECORD  
LIMITED TREADWEAR WARRANTY CERTIFICATE  
Valid only in the U.S.

|                         |              |                    |
|-------------------------|--------------|--------------------|
| CUSTOMER NAME: _____    |              |                    |
| ADDRESS: _____          |              |                    |
| CITY: _____             | STATE: _____ | ZIP: _____         |
| WORK PHONE: _____       |              | HOME PHONE: _____  |
| CAR MAKE: _____         | MODEL: _____ | YEAR: _____        |
| ODOMETER READING: _____ |              | DATE: _____        |
| DEALER NAME: _____      |              |                    |
| ADDRESS: _____          |              |                    |
| CITY: _____             | STATE: _____ | ZIP: _____         |
| PHONE: _____            |              | Account No.: _____ |

IMPORTANT NOTICE

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TIRE ROTATION RECORD

- ROTATION
- BALANCE
- ALIGNMENT

Important: You must rotate, according to this schedule to validate treadwear warranty!

|   |             |
|---|-------------|
| 7,500 Miles - Tires Rotated   | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 15,000 Miles - Tires Balance  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 22,500 Miles - Tires Alignment  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 30,000 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 37,500 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 45,000 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 52,500 Miles Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 60,000 Miles Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 67,500 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 75,000 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 82,500 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

|   |             |
|---|-------------|
| 90,000 Miles - Tires Rotated  | Date: _____ |
| <input type="checkbox"/> Rotation <input type="checkbox"/> Balance <input type="checkbox"/> Alignment |             |
| Odometer Reading: _____   |             |
| Inspect Air Pressure: _____   |             |
| Dealer: _____   |             |
| Signature: _____  |             |

