

## **TOTAL COVERAGE WARRANTY**<sup>™</sup>

FOR STEEL-BELTED RADIAL TIRES MANUFACTURED BY NEXEN TIRE

63% 59% 51%



#### MILEAGE WARRANTY ADJUSTMENT TABLE

Mileage	Percent customer pays per original warranty mileage								Mileage	Percent	Percent customer pays per original warranty mileage						
up to	25,000	30,000	35,000	40,000	50,000	55,000	60,000	65,000	70,000	80,000	up to	50,000	55,000	60,000	65,000	70,000	80,000
,000	4%	3%	3%	3%	2%	2%	2%	2%	1%	1%	41,000	82%	75%	68%	63%	59%	51%
00	8%	7%	6%	5%	4%	4%	3%	3%	3%	3%	42,000	84%	76%	70%	65%	60%	53%
0	12%	10%	9%	8%	6%	5%	5%	5%	4%	4%	43,000	86%	78%	72%	66%	61%	54%
00	16%	13%	11%	10%	8%	7%	7%	6%	6%	5%	44,000	88%	80%	73%	68%	63%	55%
00	20%	17%	14%	13%	10%	9%	8%	8%	7%	6%	45,000	90%	82%	75%	69%	64%	56%
00	24%	20%	17%	15%	12%	11%	10%	9%	9%	8%	46,000	92%	84%	77%	71%	66%	58%
000	28%	23%	20%	18%	14%	13%	12%	11%	10%	9%	47,000	94%	85%	78%	72%	67%	59%
,000,	32%	27%	23%	20%	16%	15%	13%	12%	11%	10%	48,000	96%	87%	80%	74%	69%	60%
000	36%	30%	26%	23%	18%	16%	15%	14%	13%	11%	49,000	98%	89%	82%	75%	70%	61%
0,000	40%	33%	29%	25%	20%	18%	17%	15%	14%	13%	50,000	100%	91%	83%	77%	71%	63%
1,000	44%	37%	31%	28%	22%	20%	18%	17%	16%	14%	51,000		93%	85%	78%	73%	64%
2,000	48%	40%	34%	30%	24%	22%	20%	18%	17%	15%	52,000		95%	87%	80%	74%	65%
13,000	52%	43%	37%	33%	26%	24%	22%	20%	19%	16%	53,000		96%	88%	82%	76%	66%
14,000	56%	47%	40%	35%	28%	25%	23%	22%	20%	18%	54,000		98%	90%	83%	77%	68%
5,000	60%	50%	43%	38%	30%	27%	25%	23%	21%	19%	55,000		100%	92%	85%	79%	69%
6,000	64%	53%	46%	40%	32%	29%	27%	25%	23%	20%	56,000			93%	86%	80%	70%
17,000	68%	57%	49%	43%	34%	31%	28%	26%	24%	21%	57,000			95%	88%	81%	71%
8,000	72%	60%	51%	45%	36%	33%	30%	28%	26%	23%	58,000			97%	89%	83%	73%
9,000	76%	63%	54%	48%	38%	35%	32%	29%	27%	24%	59,000			98%	91%	84%	74%
),000	80%	67%	57%	50%	40%	36%	33%	31%	29%	25%	60,000			100%	92%	86%	75%
,000,	84%	70%	60%	53%	42%	38%	35%	32%	30%	26%	61,000				94%	87%	76%
,000	88%	73%	63%	55%	44%	40%	37%	34%	31%	28%	62,000				95%	89%	78%
3,000	92%	77%	66%	58%	46%	42%	38%	35%	33%	29%	63,000				97%	90%	79%
4,000	96%	80%	69%	60%	48%	44%	40%	37%	34%	30%	64,000				98%	91%	80%
25,000	100%	83%	70%	63%	50%	45%	42%	38%	36%	31%	65,000				100%	93%	81%
26,000		87%	74%	65%	52%	47%	43%	40%	37%	33%	66,000					94%	83%
27,000		90%	77%	68%	54%	49%	45%	49%	39%	34%	67,000					96%	84%
28,000		93%	80%	70%	56%	51%	47%	42%	40%	35%	68,000					97%	85%
29,000		97%	83%	73%	58%	53%	48%	43%	41%	36%	69,000					99%	86%
30,000		100%	86%	75%	60%	55%	50%	45%	43%	38%	70,000					100%	88%
31,000			89%	78%	62%	56%	52%	46%	44%	39%	71,000						89%
32,000			91%	80%	64%	58%	53%	48%	46%	40%	72,000						90%
33,000			94%	83%	66%	60%	55%	49%	47%	41%	73,000						91%
34,000			97%	85%	68%	62%	57%	51%	49%	43%	74,000						93%
35,000			100%	88%	70%	64%	58%	52%	50%	44%	75,000						94%
36,000				90%	72%	65%	60%	54%	51%	45%	76,000						95%
37,000				93%	74%	67%	62%	55%	53%	46%	77,000						96%
38,000				95%	76%	69%	63%	57%	54%	48%	78,000						98%
39,000				98%	78%	71%	65%	58%	56%	49%	79,000						99%
40,000				100%	80%	73%	67%	60%	57%	50%	80,000						100%

#### WARRANTY INFORMATION PER TIRE

#### **MOUNTING & ROTATION SERVICE RECORD**

Tire PatternTread Wear Mileage WarrantyRoad Hazard Replacement WarrantyRoadside Assistance ProgramN'FERA SUR4GN/AN/A36 monthsN'FERA SU125,000YES36 monthsN'FERA AU750,000YES36 months & 45-day Satisfaction TrialN5000 PLUS65,000YES36 months & 45-day Satisfaction TrialN5000 PLUS65,000YES36 months & 45-day Satisfaction TrialN'PRIZ AH870,000YES36 monthsN'PRIZ AH870,000YES36 monthsN'PRIZ AH550,000YES36 monthsN'PRIZ AH565,000YES36 monthsN'PRIZ AH565,000YES36 monthsN'FERA RU565,000YES36 monthsRoadian H740,000YES36 monthsRoadian H7 RH5 (P)65,000YES36 monthsRoadian H7 RH5 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian MTN/AN/A36 monthsRoadian CT8N/AN/A36 monthsRoadian CT8N/AN/A36 months	-				
N'FERA SU125,000YES36 monthsN'FERA SU125,000YES36 months & 45-day Satisfaction TrialN'FERA AU750,000YES36 months & 45-day Satisfaction TrialN5000 PLUS65,000YES36 monthsN'PRIZ AH870,000YES36 monthsAria AH780,000YES36 monthsN'PRIZ AH550,000YES36 monthsRoadian HP40,000YES36 monthsN'FERA RU565,000YES36 monthsRoadian HP40,000YES36 monthsRoadian HTX RH5 (P)65,000YES36 monthsRoadian AT Pro RA8 (P)50,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)N/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsRoadian CT8N/AN/A36 monthsWinguard Sport 2N/AN/A36 monthsWinguard Ice PlusN/AN/A36 monthsWinguard Ice SUVN/AN/A36 months		Tire Pattern	Mileage	Replacement	Assistance
N'FERA AU750,000YES36 months & 45-day Satisfaction TrialN5000 PLUS65,000YES36 monthsN'PRIZ AH870,000YES36 monthsAria AH780,000YES36 monthsN'PRIZ AH550,000YES36 monthsRoadian HP40,000YES36 monthsN'FERA RU565,000YES36 monthsRoadian HP40,000YES36 monthsRoadian HTX RH5 (P)65,000YES36 monthsRoadian AT Pro RA8 (P)50,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)N/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsWinguard Sport 2N/AN/A36 monthsWinguard Ice PlusN/AN/A36 monthsWinguard Ice PlusN/AN/A36 months		N'FERA SUR4G	N/A	N/A	36 months
N'FERA AU750,000YES& 45-day Satisfaction TrialN5000 PLUS65,000YES36 monthsN'PRIZ AH870,000YES36 monthsAria AH780,000YES36 monthsN'PRIZ AH550,000YES36 monthsRoadian HP40,000YES36 monthsN'FERA RU565,000YES36 monthsRoadian HP40,000YES36 monthsRoadian HTX RH5 (P)65,000YES36 monthsRoadian AT Pro RA8 (P)50,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian CT8 HLN/AN/A36 monthsRoadian CT8N/AN/A36 monthsWinguard Sport 2N/AN/A36 monthsWinguard Ice PlusN/AN/A36 monthsWinguard Ice SUVN/AN/A36 months		N'FERA SU1	25,000	YES	36 months
N'PRIZ AH870,000YES36 monthsAria AH780,000YES36 monthsN'PRIZ AH550,000YES36 monthsRoadian HP40,000YES36 monthsN'FERA RU565,000YES36 monthsRoadian HP40,000YES36 monthsRoadian HTX RH5 (P)65,000YES36 monthsRoadian HTX RH5 (LT)40,000YES36 monthsRoadian AT Pro RA8 (P)50,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian MTXN/AN/A36 monthsRoadian MTN/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsRoadian CT8N/AN/A36 monthsWinguard Sport 2N/AN/A36 monthsWinguard Ice PlusN/AN/A36 monthsWinguard Ice SUVN/AN/A36 months		N'FERA AU7	50,000	YES	& 45-day Satisfaction
Aria AH780,000YES36 monthsN'PRIZ AH550,000YES36 monthsRoadian HP40,000YES36 monthsN'FERA RU565,000YES36 monthsRoadian HTX RH5 (P)65,000YES36 monthsRoadian HTX RH5 (LT)40,000YES36 monthsRoadian AT Pro RA8 (P)50,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian MTXN/AN/A36 monthsRoadian MTN/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsRoadian CT8N/AN/A36 monthsWinguard Sport 2N/AN/A36 monthsWinguard Ice PlusN/AN/A36 monthsWinguard Ice SUVN/AN/A36 months		N5000 PLUS	65,000	YES	36 months
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Roadian AT Pro RA8 (P)50,000YES36 monthsRoadian AT Pro RA8 (LT)40,000YES36 monthsRoadian MTXN/AN/A36 monthsRoadian MTN/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsRoadian CT8 HLN/AN/A36 monthsWinguard Sport 2N/AN/A36 monthsWinguard Ice PlusN/AN/A36 monthsWinguard Ice SUVN/AN/A36 months		Roadian HTX RH5 (P)	65,000	YES	36 months
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Roadian CT8 HL N/A N/A 36 months   Roadian CT8 N/A N/A 36 months   Winguard Sport 2 N/A N/A 36 months   Winguard Ice Plus N/A N/A 36 months   Winguard Ice SUV N/A N/A 36 months		Roadian MTX	N/A	N/A	36 months
Roadian CT8     N/A     N/A     36 months       Winguard Sport 2     N/A     N/A     36 months       Winguard Ice Plus     N/A     N/A     36 months       Winguard Ice SUV     N/A     N/A     36 months		Roadian MT	N/A	N/A	36 months
Winguard Sport 2     N/A     N/A     36 months       Winguard Ice Plus     N/A     N/A     36 months       Winguard Ice SUV     N/A     N/A     36 months		Roadian CT8 HL	N/A	N/A	36 months
Winguard Ice Plus     N/A     N/A     36 months       Winguard Ice SUV     N/A     N/A     36 months		Roadian CT8	N/A	N/A	36 months
Winguard Ice SUV     N/A     N/A     36 months		Winguard Sport 2	N/A	N/A	36 months
		Winguard Ice Plus	N/A	N/A	36 months
Winguard Winspike N/A N/A 36 months		Winguard Ice SUV	N/A	N/A	36 months
		Winguard Winspike	N/A	N/A	36 months

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**NEXEN TIRE** 

Driving Tomorrow

# **COVERAGE** WARRANT

#### NEXEN TIRE

Effective January 1, 2018



Please TIRE SERVICE RECORD ensure that your dealer

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## **TOTAL COVERAGE WARRANTY**<sup>™</sup>

#### FOR STEEL-BELTED RADIAL TIRES MANUFACTURED BY NEXEN TIRE

#### ABOUT NEXEN TOTAL COVERAGE WARRANTY

This limited warranty only applies to the original purchaser of new replacement tires sold by NEXEN TIRE USA (as below NEXEN TIRE), and has been used on the same vehicle that it was originally installed on.

This warranty applies to tires purchased after January 1, 2018. Tires purchased before January 1, 2018 are subject to the previous published warranty.

The NEXEN Total Coverage Warranty offers the consumer the following benefits:

- Coverage for Defects in Workmanship and Materials
- Mileage Tread Wear Limited Warranty\*
- Road Hazard Replacement Program\*
- Roadside Assistance Flat Tire Change or Tow Service
- 45-day Satisfaction Guarantee Trial Warranty

\*Most, but not all NEXEN TIRE patterns come with a Mileage Tread Wear Warranty and/or Road Hazard Replacement. Check each pattern for coverage.

For purposes of this warranty, the term "usable tread life" will be determined as having at least 2/32" (1.6mm) of tread remaining evenly across the tire. If less than 2/32" (1.6mm) of tread remains at any point on the face of the tire, the tire will be considered past its usable tread life and subject to any and all conditions stated below.

Warranty Program NOT APPLICABLE to other US territories. (Guam, Northern Marianas Islands, American Samoa, Puerto Rico and US Virgin Islands)

#### WORKMANSHIP AND MATERIALS

All NEXEN tires are warranted against defects in workmanship and material and will be replaced 100% free of charge for the initial warranty period, which is the first 2/32" (1.6mm) of original usable tread life, or within 12 months from the period of purchase, whichever comes first.

After the 100% replacement term expires and the tire is still within 72 months from date of manufacture, the amount of credit will be determined by the percentage of original tread depth remaining on the tire. Under all circumstances, the cost of mounting, balancing and any other service charges, including applicable taxes, are required to be paid by the consumer.

#### MILEAGE TREAD WEAR LIMITED WARRANTY

Designated patterns manufactured by NEXEN TIRE are assigned a mileage warranty that protects the consumer against premature tread wear. If a tire reaches the end of its "usable tread life" before the stated mileage warranty, the consumer will be issued a replacement NEXEN tire on a pro-rated basis, which means the consumer will be responsible for

a percentage of the replacement cost. In order to maintain tread wear warranty, all tires must be rotated at least every 5,000 - 6,000 miles (8.000 – 10.000 km). Under all circumstances, the cost of mounting. balancing and any other service charges including applicable taxes are required to be paid by the consumer.

#### WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY

This warranty does not cover tires damaged due to misuse, abuse or accident such as:

- Ride complaints after the first 2/32" of tread wear or replacement of three (3) or more tires from the same vehicle will not be accepted.
- · Road hazard damage such as cuts, snags, punctures or tire repair, bruises, impact breaks, etc. (Check Road Hazard Replacement Program for patterns that are covered against this type of damage.)
- Premature or irregular wear (a measured tread difference of 2/32" (1.6mm) or more across the tread on the same tire) due to vehicle mechanical deficiencies or failure to rotate the tires at recommended intervals
- Tires on any vehicle registered and normally operated outside the United States.
- · Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- Damage from over/under inflation, overload, or defective vehicle mechanical conditions.
- Tires with a lower load index and/or speed rating than that of the OF tire.
- · Racing, off-road use and misapplication of tire to vehicle.
- Ozone or weather cracking on tires after 48 months from the date of manufacture.
- Minor cosmetic ozone or weather cracking.
- Any tires worn beyond the wear indicators (less than 2/32" remaining tread depth)
- · Flat spotting caused by improper storage or brake lock.
- Accident, fire, chemical corrosion, tire alteration, willfull abuse, or vandalism.
- Tires in which D.O.T. identification number and/or brand name removed intentionally.
- Loss of time or use, inconvenience or any incidental or consequential damage
- Original equipment tires on new vehicle. (See separate warranty, if applicable, in your vehicle's glove box.)
- Tires purchased as used.
- Tires that have been recapped, retreaded or regrooved.
- Use of tire chains.

- · Tires used on recreational vehicles (for camping and motor homes, etc.) or in commercial service (i.e., tires used for taxi service, delivery, ride sharing vehicles, etc.).
- Tires stored improperly.

#### **OTHER LIMITATIONS INCLUDE BUT ARE NOT LIMITED** TO THE FOLLOWING:

- Failure to rotate tires as recommended voids the tread wear warranty.
- If tires are different sizes on front and rear of vehicle, and therefore can't be rotated, the mileage warranty for the rear tires will be half of the stated mileage warranty.
- Winter tires must be used only in winter months, which are determined to be September 1st through April 30th of the following year. Documentation is required showing date of installation and removal to maintain tread wear warranty.

#### **ROAD HAZARD REPLACEMENT PROGRAM**

Most patterns sold by NEXEN TIRE are covered by a road hazard warranty that protects the consumer against non-repairable damage caused by puncture, snag, cut, bruise or impact break. Typical road hazards are nails, glass, potholes and other debris. Covered tires will be eligible for a free replacement for the first 2/32" of original tread depth, or for a period of one year from the date of purchase; whichever comes first. If the D.O.T. identification number on the tire is greater than one year from the adjustment date, an invoice showing date of purchase is necessary. The cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

#### WHAT IS NOT COVERED UNDER ROAD HAZARD REPLACEMENT PROGRAM

- A tire that is damaged due to vandalism.
- A tire that is damaged due to an accident.
- A tire that is repairable under Rubber Manufacturers Association (RMA) standards.
- A tire that has failed due to commercial use.
- A tire that is damaged or failed due to racing or off-road use.
- A tire that is damaged due to use of snow chains or studs.
- A tire that is damaged or failed due to irregular wear caused by mechanical issues.
- Original equipment tires on new vehicle.
- Tires transferred from the vehicle that they were originally installed on.

#### **45-DAY SATISFACTION GUARANTEE TRIAL WARRANTY**

NEXEN TIRE's 45-day Satisfaction Guarantee Trial Warranty covers a complete set of four (4) N'Fera AU7 tires. If you're not completely satisfied for any reason, other than the conditions that are listed in the "WHAT IS NOT COVERED" section with your eligible tires, simply return them with the proof of purchase to the dealer where they were purchased within 45 days or 500 miles, whichever comes first, for a new set of NEXEN brand replacements only.

#### LIMITATIONS AND REQUIREMENTS

- This trial warranty only applies to the original purchaser and is non-transferable.
- Any return of less than a full set of tires will not be accepted.
- Proof of purchase must be provided for both the original set and replacement set.
- Tires must be returned undamaged. Tires exhibiting misuse, road hazard, mounting damage, vehicle mechanical-related problems, repairs, improper inflation, vandalism, run flat and/or any racing activity wear are excluded from this trial warranty.
- Original purchaser pays the amount due on a new replacement tire. less the amount of credit, including applicable taxes, mounting and balancing charges and/or the cost of other services ordered.
- Replacement tire must be installed on original purchase vehicle. Replacement must be done at original place of purchase.
- Only original purchase is covered by 45-day Satisfaction Guarantee Trial Warranty.
- Replacement set is not covered by 45-day Satisfaction Guarantee Trial Warranty.
- Tires measuring more than 1/32" of tread wear from original tread depth are excluded from trial warranty.

#### **CONSUMER'S OBLIGATION WHEN FILING CLAIM**

To maintain Mileage Tread Wear Warranty and Road Hazard Replacement Program, the consumer is responsible for the following:

- Any claims must be presented to a participating authorized NEXEN TIRF dealer.
- Submit or present a copy of the original purchase receipt with documented automobile mileage at time of tire installation and of tire dismounting.
- Submit a tire rotation record showing that all tires have been rotated at least every 5.000 - 6.000 miles (8.000 - 10.000 km). Tire rotation record is not necessary for road hazard claims when tire is within 2/32" difference of remaining tread depth as measured from shoulder to shoulder on the claim tire, and compared to the remaining tread depth of the opposite front/rear or left/right tire.
- NEXEN TIRE Claim Adjustment form is provided by the dealer. Keep a copy for your records and leave the tire with the dealer for warranty processing.

#### ROADSIDE ASSISTANCE

All patterns sold after January 1, 2018 by NEXEN TIRE in the United States and Canada are eligible for free 24/7/365 Roadside Assistance for a period of 36 months from the purchase date. Upon purchasing NEXEN tires, the consumer will have access to a toll-free phone number to call in case of a flat tire. A qualified professional will change your flat tire with your spare tire free of charge. If a working spare is not available, towing will be provided free of charge to the nearest NEXEN TIRE dealer or safe and secure location. Activation is required before Roadside Assistance service.

NEXEN TIRE reserves the right to change the terms and conditions of all warranties at any time.

#### TIRE CARE AND MAINTENANCE GUIDE

Tire failure can result in serious damage and/or personal injury. To reduce the risk of tire failure we recommend the following:

- Maintain proper inflation pressure and do not use at under inflation or over inflation. Pressure should be set at the level recommended by vehicle manufacturer.
- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload. The maximum load carrying capacity is molded on the sidewall of the tire.
- Do not spin your tires excessively and avoid driving over curbs, potholes, obstacles and edges of pavement.
- · Never drive on smooth (bald) tires. By law, tires must be replaced when 2/32" of tread depth remains, as indicated by tread wear indicator molded in the tread grooves.
- Check your tires frequently for any scrapes, cuts, foreign objects, separations or bulges. If damage is found, do not attempt to dismount the tire yourself. Change damaged tire with the spare and contact your local authorized NEXEN TIRE dealer immediately.
- Do not drive in excess of speed limits allowed by law or the maximum speed justified by driving conditions.
- To achieve proper even wear and gain maximum tread life, tire rotation at regular intervals is required.

For more information or service regarding NEXEN TIRE, please contact your nearest authorized NEXEN TIRE dealer.

For more information, please call the toll-free technical support number: 1-800-57-NEXEN (63936) / 1-866-70-NEXEN (63936)

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