

## **TOTAL COVERAGE WARRANTY** ™

### FOR STEEL BELTED RADIAL TIRES MANUFACTURED BY NEXEN TIRE

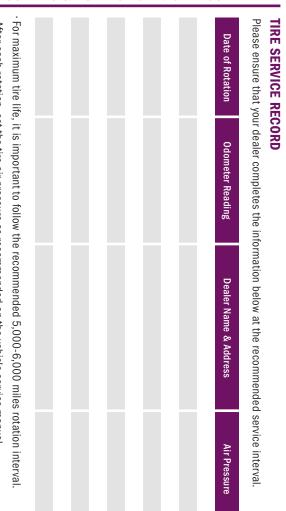
#### **MILEAGE WARRANTY ADJUSTMENT TABLE**

laada uu k-	Percent customer pays per original warranty mileage					
Mileage up to	50,000	55,000	60,000	65,000	70,000	80,000
1,000	2%	2%	2%	2%	1%	1%
2,000	4%	4%	3%	3%	3%	3%
3,000	6%	5%	5%	5%	4%	4%
4,000	8%	7%	7%	6%	6%	5%
5,000	10%	9%	8%	8%	7%	6%
6,000	12%	11%	10%	9%	9%	8%
7,000	14%	13%	12%	11%	10%	9%
8,000	16%	15%	13%	12%	11%	10%
9,000	18%	16%	15%	14%	13%	11%
10,000	20%	18%	17%	15%	14%	13%
11,000	22%	20%	18%	17%	16%	14%
12,000	24%	22%	20%	18%	17%	15%
13,000	26%	24%	22%	20%	19%	16%
14,000	28%	25%	23%	22%	20%	18%
15,000	30%	27%	25%	23%	21%	19%
16,000	32%	29%	27%	25%	23%	20%
17,000	34%	31%	28%	26%	24%	21%
18,000	36%	33%	30%	28%	26%	23%
19,000	38%	35%	32%	29%	27%	24%
20,000	40%	36%	33%	31%	29%	25%
21,000	42%	38%	35%	32%	30%	26%
22,000	44%	40%	37%	34%	31%	28%
23,000	46%	42%	38%	35%	33%	29%
24,000	48%	44%	40%	37%	34%	30%
25,000	50%	45%	42%	38%	36%	31%
26,000	52%	47%	43%	40%	37%	33%
27,000	54%	49%	45%	42%	39%	34%
28,000	56%	51%	47%	43%	40%	35%
29,000	58%	53%	48%	45%	41%	36%
30,000	60%	55%	50%	46%	43%	38%
31,000	62%	56%	52%	48%	44%	39%
32,000	64%	58%	53%	49%	46%	40%
33,000	66%	60%	55%	51%	47%	41%
34,000	68%	62%	57%	52%	49%	43%
35,000	70%	64%	58%	54%	50%	44%
36,000	72%	65%	60%	55%	51%	45%
37,000	74%	67%	62%	57%	53%	46%
38,000	76%	69%	63%	58%	54%	48%
39,000	78%	71%	65%	60%	56%	49%
40,000	80%	73%	67%	62%	57%	50%

#### **WARRANTY INFORMATION PER TIRE**

Tire Pattern	Tread Wear Mileage Warranty	Road Hazard Replacement Warranty	Roadside Assistance Program
NFERA SU1	25,000	10,000	36 months
NFERA SU4	25,000	10,000	36 months
N7000	40,000	16,000	36 months
Aria AH7	80,000	32,000	36 months
CP641	55,000	22,000	36 months
CP672	70,000	28,000	36 months
N3000	35,000	14,000	36 months
N5000 Plus	65,000	26,000	36 months
N6000	25,000	10,000	36 months
Nblue Eco AH01	65,000	26,000	36 months
NFERA RU5 17" & Below	50,000	20,000	36 months
NFERA RU5 18" & Above	65,000	26,000	36 months
Roadian HTX RH5 (4 Ply)	65,000	26,000	36 months
Roadian HTX RH5 (LT)	40,000	16,000	36 months
Roadian AT Pro RA8 (4 Ply)	50,000	20,000	36 months
Roadian AT Pro RA8 (LT)	40,000	16,000	36 months
Roadian HP	40,000	16,000	36 months
WG Snow G'	35,000		36 months
Euro-Win	25,000		36 months
Winguard Sport	25,000		36 months
Winguard - SUV	30,000		36 months
Win-Spike (un-studded)	30,000		36 months
Win-Spike - SUV (un-studded)	30,000		36 months

#### **MOUNTING & ROTATION SERVICE RECORD**



WARRANTY

NEXEN TIRE

**NEXEN TIRE** 



## **TOTAL COVERAGE WARRANTY™**

#### FOR STEEL BELTED RADIAL TIRES MANUFACTURED BY NEXEN TIRE

#### **ABOUT NEXEN TOTAL COVERAGE WARRANTY**

This limited warranty only applies to the original purchaser of new replacement tires sold by **NEXEN TIRE USA** (as below **NEXEN TIRE**), and has been used on the same vehicle that it was originally installed on.

This warranty applies to tires purchased after May 1st 2014. Tires purchased before May 1st 2014 are subject to the previous published warranty.

The Nexen Total Coverage Warranty offers the consumer the following benefits:

- · Coverage for Defects in Workmanship and Materials
- · Mileage Tread Wear Limited Warranty\*
- · Road Hazard Replacement Program\*
- · Roadside Assistance Flat Tire Change or Tow Service
- \*Most, but not all Nexen Tire patterns come with a Mileage Tread Wear Warranty and/or Road Hazard Replacement. Check each pattern for coverage.

For purposes of this warranty, the term "usable tread life" will be determined as having at least 2/32" (1.6mm) of tread remaining evenly across the tire. If less than 2/32" (1.6mm) of tread remains at any point on the face of the tire, the tire will be considered past its usable tread life and subject to any and all conditions stated below.

#### **WORKMANSHIP AND MATERIALS**

All NEXEN tires are warranted against defects in workmanship and material and will be replaced 100% free of charge for the initial warranty period which is the first 2/32" (1.6mm) of original usable tread life, or within 12 months from the period of purchase, whichever comes first.

After the 100% replacement term expires and the tire is still within 72 months from date of manufacture, the amount of credit will be determined by the percentage of original tread depth remaining on the tire. Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

#### MILEAGE TREAD WEAR LIMITED WARRANTY

Most patterns manufactured by NEXEN TIRE are assigned a mileage warranty that protects the consumer against premature tread wear. If a tire reaches the end of its "usable tread life" before the stated mileage warranty, the consumer will be issued a replacement Nexen tire on a pro rata basis, which means the consumer will be responsible for a percentage of the replacement cost. In order to maintain tread wear warranty, all tires must be rotated at least every 5,000-6,000 miles (8,000-10,000 km). Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

#### WHAT IS NOT COVERED UNDER THIS LIMITED WARRANTY

- · Ride complaints after the first 2/32" of tread wear or replacement of 3 or more tires from the same vehicle will not be accepted.
- Road hazard damage such as cuts, snags, punctures or tire repair, bruises, impact breaks, etc. (Check Road Hazard Replacement Program for patterns that are covered against this type of damage).
- · Premature or irregular wear due to vehicle mechanical deficiencies or failure to rotate the tires at recommended intervals.
- $\cdot$  Tires on any vehicle registered and normally operated outside the United States.
- Damage from incorrect mounting or dismounting of the tire, incorrect application, water or other material trapped inside the tire during mounting or failure to balance the tires.
- Damage from over or under inflation, overloading, fire, theft, and defective vehicle mechanical conditions.
- · Racing, off road use and misapplication of tire to vehicle.
- · Ozone or weather cracking on tires after 48 months from the date of manufacture or other abuse, misuse, tire alteration, run flat.
- Any tires worn beyond the wear indicators. (Less than 2/32" remaining tread depth).
- · Flat spotting caused by improper storage or brake lock.
- · Accident, fire, chemical corrosion, tire alteration or vandalism.
- Tire which D.O.T. identification number and/or brand name removed intentionally.
- Loss of time or use, inconvenience or any incidental or consequential damage.
- · Tires used on Recreational Vehicles (For camping & Motor homes, etc.) or in commercial service.

## OTHER LIMITATIONS INCLUDE BUT ARE NOT LIMITED TO THE FOLLOWING:

- · Failure to rotate tires as recommended voids the tread wear warranty.
- If tires are different size on front and rear of vehicle, and therefore can't be rotated, the mileage warranty for the rear tires will be half of the stated mileage warranty.
- Winter tires must be used only in winter months, which are determined to be September 1st through April 30th of the following year.
   Documentation is required showing date of installation and removal to maintain tread wear warranty.

#### ROAD HAZARD REPLACEMENT PROGRAM

Many patterns sold by NEXEN TIRE are assigned a road hazard warranty that protects the consumer against non-repairable damage caused by puncture, snag, cut, bruise or impact break. Typical road hazards are nails, glass, potholes and other debris. Covered tires will be eligible for replacement for the stated road hazard warranty, or within 24 months of purchase, whichever comes first. If road hazard damage occurs in the first 12 months of ownership. Nexen will replace with a Nexen tire 100% free of charge. If road hazard damage occurs in the second 12 month period. Nexen will pay for 50% of the dealer's purchase cost to replace with a Nexen tire. To qualify for Road Hazard coverage, a tire must not be past its "usable tread life." If the tire is prematurely past its "usable tread life" before the stated mileage warranty, the tire will be eligible for replacement on a pro rata basis described under the terms and conditions stated in the "Mileage Tread Wear Limited Warranty." Under all circumstances, the cost of mounting, balancing and any other service charges including applicable taxes are required to be paid by the consumer.

## WHAT IS NOT COVERED UNDER THE ROAD HAZARD REPLACEMENT PROGRAM

- · A tire that is damaged due to vandalism.
- · A tire that is damaged due to an accident.
- · A tire that is repairable under Rubber Manufacturers Association (RMA) standards
- · A tire that has failed due to commercial use.
- · A tire that is damaged or failed due to racing or off road use.
- · A tire that is damaged due to use of snow chains or studs.



- · A tire that is damaged or failed due to irregular wear caused by mechanical issues.
- · Tires transferred from the vehicle that they were originally installed.

#### CONSUMER'S OBLIGATION WHEN FILING CLAIM

To maintain Mileage Tread Wear Warranty and Road Hazard Replacement Program, the consumer is responsible for the following:

- · Any claims must be presented to an authorized NEXEN TIRE dealer.
- Submit or present a copy of the original purchase receipt with documented automobile mileage at time of tire installation and of tire dismounting.
- · Submit a tire rotation record showing that all tires have been rotated at least every 5,000-6,000 miles (8,000-10,000 km). (Tire rotation record is not necessary for Road Hazard claims).
- Complete and sign the NEXEN TIRE Claim Adjustment form provided by the dealer, keep a copy for your records and leave the tire with the dealer for warranty processing.

#### **ROADSIDE ASSISTANCE**

All patterns sold after May 1st 2014 by NEXEN TIRE in the United States and Canada are eligible for a free 24/7/365 Roadside Assistance for a period of 36 months from the purchase date. Upon purchasing Nexen tires, the consumer will receive an activation card from the tire shop. An online registration needs to be completed in order to have access to a toll free phone number to call in case of a flat tire. A qualified professional will change your flat tire with your spare tire free of charge. If a working spare is not available, towing will be provided free of charge to the nearest NEXEN TIRE dealer or authorized place of repair.

\*Nexen Tire reserves the right to change the terms and conditions of all warranties at any time.

#### TIRE CARE AND MAINTENANCE GUIDE

Tire failure can result in serious damage and/or personal injury. To reduce the risk of tire failure we recommend the following:

- Maintain proper inflation pressure and do not use at under inflation or over inflation. Pressure should be set at the level recommended by vehicle manufacturer.
- · Wheel alignment and balancing should be checked at regular intervals.

- Do not overload. The maximum load carrying capacity is molded on the sidewall of the tire.
- Do not spin your tires excessively and avoid driving over curbs, potholes, obstacles and edges of pavement.
- Never drive on smooth (bald) tires. By law, tires must be replaced when 2/32" of tread depth remained, as indicated by tread wear indicator molded in the tread grooves.
- Check your tires frequently for any scrapes, cuts, foreign objects, separations or bulges. If damage is found, do not attempt to dismount a tire yourself. Change damaged tire with the spare and contact your local authorized NEXEN TIRE dealer immediately.
- · Do not drive in excess of speed limits allowed by law or the maximum speed justified by driving conditions.
- · To achieve proper even wear and gain maximum tread life, tire rotation at regular intervals is required.

For more information or service regarding NEXEN TIRE, please contact your nearest Authorized NEXEN Dealer.

For more information, please call the toll-free technical support number: 1-800-57-NEXEN (63936) / 1-866-70-NEXEN (63936)

## **NEXENTIRE**

#### **NEXEN TIRE AMERICA INC.**

21073 Pathfinder Rd. Suite 100 Diamond Bar, CA 91765

#### Toll Free Number

1-800-57-NEXEN(63936) / 1-866-70-NEXEN(63936) Fax: 1-909-781-6590 / 1-909-923-3991





# NEXEN TIRE "TOTAL COVERAGE" WARRANTY ROADSIDE ASSISTANCE PROGRAM

Complimentary Tire Change Roadside Assistance for 3 years.

Service available 24/7/365 throughout the US, Canada and Puerto Rico.

**Activation Required** 

Go to www.NEXENTIRE.roadsideprotect.com to activate your benefits.

See reverse side of this card for details.





## NEXEN TIRE ROADSIDE ASSISTANCE PROGRAM IS OFFERED ON A COMPLIMENTARY BASIS. RESALE OR TRANSFER OF THESE BENEFITS IS PROHIBITED.

#### **Registration and Activation Instructions**

Please go to www.NEXENTIRE.roadsideprotect.com to register your tires and activate your roadside assistance program. Registration must be completed within 45 days of purchase of your NEXEN TIRES. You will need to complete all the required information on the form. If you require assistance with your registration, please call (888)577-0366 and press 2 for assistance between 8am and 4:30pm PST Mon - Thurs; 8am to Noon PST on Friday. Once completed, you will be emailed and instructed to print your roadside assistance information. Keep this information in your glove box. When roadside assistance is needed you call the number listed on the information, follow the instructions and service will be dispatch to your location. Only the vehicle registered with the NEXEN TIRES will be serviced under this program. Emergency Roadside services are provided by Roadside Protect, Inc. through Signature's Nationwide Auto Club, Inc. Roadside Services are performed by independent service providers.

Your Roadside Assistance is valid for three (3) years from registration. Service is limited to three (3) uses. Service will not be valid for (3) three business days from activation. Your expiration date will be printed on your information. Roadside Assistance covers Tire Change with your inflated spare tire and a tow, (only for 2 or more flat tires or no usable spare). Service is valid on passenger vehicles, vans and light trucks only. No commercial vehicles.

